

Citizen Corps Council / CERT Program Registration

Registration Overview

FEMA is asking all new and existing local Citizen Corps Councils and Community Emergency Response Team (CERT) Programs to register or re-register on the National Citizen Corps and CERT websites. FEMA has two newly improved online registries that will demonstrate community readiness efforts of local [Citizen Corps Councils](#) and [CERT Programs](#).

Providing a snapshot of local success, the registries collect and share over 100 data points for each registered Council and CERT Program. New data collected will allow Councils and CERT Programs to share information highlighting community partnerships and activities among government and civic leaders, integration of non-governmental resources into government plans and protocols, local efforts to improve personal and organizational preparedness, and volunteer programs and volunteer disaster response activities.

Councils and CERT Programs are sponsored by local emergency management or elected leaders and registry submissions are reviewed by each State before being posted on the website. Every Citizen Corps Council and CERT Program is required to re-register as if they were creating a new Citizen Corps Council or CERT Program – even if they previously registered – if they wish to have a listing in the Citizen Corps and CERT directory. Please note that only Citizen Corps Councils and CERT Programs may register. The registry is not for individual CERT Teams that are organized within a CERT Program.

Outreach and Assistance

FEMA will promote registration through different channels to encourage and guide Citizen Corps Council and CERT Program leaders in updating their Council's or Program's online profiles. Outreach and assistance efforts include:

- Series of webinars that walk users through the registration process from the perspectives of a Citizen Corps Council coordinator, a CERT Program coordinator, or a state or Regional CERT or Citizen Corps coordinator
- How-to guides for Councils / CERT Programs
- Outbound calling and follow-up emails to all Citizen Corps Councils and CERT Programs to encourage participation and serve as a reminder to complete registration process
- Technical assistance will be provided by [State Citizen Corps Council Coordinators](#) and [State CERT Program Coordinators](#). State Coordinators should contact [FEMA Regional Community Preparedness Program Managers](#) as needed. Technical difficulties and comments regarding the registration forms should be reported to CitizenCorps@dhs.gov or CERT@dhs.gov.

To begin registering and to obtain current information and guidance documents for registration, go to the Citizen Corps and CERT Program websites at <http://www.citizencorps.gov/councils/registry.shtm> <http://www.citizencorps.gov/cert/registrty.shtm>. The websites will provide how-guides, recorded instructional tutorials, other resources, and up-to-date information.

Outcome

This effort will provide the public and organizations with accurate information; information which will emphasize the tremendous work accomplished to date and serve as a baseline for future individual and community preparedness and resiliency projects. Information sharing is a critical component of building and sustaining preparedness nationwide. The data collected will provide needed information to community residents and showcase innovative practices for replicating local achievements. Data can be also be used to generate reports at the local, state, regional, and federal level, as well as guide FEMA's mission.

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.